



PROVIDER ALERT

Fraud, Waste and Abuse Prevention and Claims Submission Training

June 15, 2023

Alert Summary: It is that time of year for providers to complete the annual fraud, waste, and abuse training requirements. Providers are encouraged to log into Relias and complete the updated fraud, waste and abuse prevention training. Included in this alert is also information on the Optum Idaho Claims Submission training to help providers with submitting and/or correcting claims.

Dear Provider,

At Optum Idaho, we are committed to ensuring the integrity of the behavioral health care system of Idaho, and to help maintain integrity of our providers and agencies by offering comprehensive training in Program and Network Integrity for all providers in the network to understand and prevent potential fraud, waste and abuse in behavioral health services.

As a provider of services to Medicaid-eligible members and a vital part of the effort to prevent non-compliance and possible fraud, waste and abuse, you are invited to take our updated Optum Idaho Fraud, Waste and Abuse training on Relias.

This training qualifies for 1.0 hours of continuing education for social work license renewal, and the Idaho Licensing Board of Professional Counselors and Marriage and Family Therapists. To determine whether this satisfies the requirements for training for other professionals, please contact your board

In addition to helping providers prevent fraud, waste and abuse, Optum Idaho is also promoting the Optum Idaho Claims Submission training. The Optum Idaho Claims Submission training is ideal for billers, leaders, and other administrative office staff to understand the claim submission process, requirements and resources.

How can I access the training as a provider?

- To access the online training: [Log into Relias](#)
- Navigate to the "Assignments" tab on the left-hand side of the screen.
- Search for "Optum Idaho Program Network and Integrity (PNI) Fraud, Waste and Abuse" training and click to enroll.
- Search for "Optum Idaho Claims Submission" training and click to enroll.

Thank you,
The Optum Idaho Team